



Warranty Document for Verdé hand dryers - with exclusions

Warranty Period:

2 Years on parts and labour- Maxi, Mini and Mighty
3 Years on Motor and Circuit board- Maxi only.

- 1) Brelli Investments Pty Ltd, ABN 76 158 709 589, trading as Verde Solutions (VERDÉ) undertakes at it's discretion to repair, or replace free of charge any defective parts in the product (either by (i) using new or refurbished parts or (ii) replace the product with a new or refurbished product), and rectify faults which in their opinion are due to defective workmanship within the Warranty Period. VERDÉ does not warrant that the operation of the product will be uninterrupted or error free.
- 2) Any repairs or parts replacement under the Warranty or Extended Warranty will be made without charge providing:
 - a) The customer's copy of the sales docket is presented as proof of the purchase date;
 - b) The product was purchased from an authorised dealer/ agent appointed by VERDÉ;
 - c) There has been no attempt to repair the product by an unauthorised service provider;
 - d) The product's serial number has not been removed or altered;
 - e) In the event that VERDÉ requires the return of the product, the product must be delivered to a facility authorised by VERDÉ in either its original packaging or a similar package affording an equal degree of protection. Postage, insurance and/ or shipping charges are the responsibility of the customer.



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- 3) The Warranty and Extended Warranty extends only to defects occurring under normal use of the product and when operated in accordance with VERDÉ'S instructions.
 - 4) This Warranty and Extended Warranty expressly excludes:
 - a) Fair wear and tear;
 - b) cosmetic damage, such as scratches, nicks and dents;
 - c) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes;
 - d) mileage or travelling time in respect of service, or pick-up or delivery costs incurred;
 - e) service costs arising from failure to correctly adjust the controls of the product or observe the operating instructions;
 - f) costs associated with removal and remounting of products installed on mounting brackets.
 - g) damage caused by service performed by anyone who is not an authorised service provider of VERDÉ; or
 - h) damage to product that has been modified or altered without the written permission of VERDÉ.
 - 5) When a product or part is exchanged, the original item becomes VERDÉ'S property.
 - 6) Any replacement product provided under the Warranty or Extended Warranty may vary in colour and/or cosmetic design from the original product.
 - 7) Service under the Warranty or Extended Warranty (which may include replacing the defective part) will not extend the period of the Warranty or Extended Warranty.
 - 8) The Warranty and Extended Warranty is transferrable. However, any transfer of the product does not extend the term of the Warranty and the Extended Warranty.
- For service queries, or specific instructions on obtaining warranty service for your product you are to first contact your sales consultant at the place of purchase, and quote the model number and date of purchase OR call VERDÉ directly:

Verde Solutions

Victoria, Australia
T +61 3 9773 6077

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE IN ADDITION TO ALL OTHER RIGHTS OR REMEDIES THE CUSTOMER MAY HAVE, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL VERDÉ BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THE PRODUCT, AND NEITHER ASSUMES NOR AUTHORISES ANY REPRESENTATIVE OR ANY OTHER PERSON TO ASSUME FOR IT ANY OBLIGATION OR LIABILITY OTHER THAN AS EXPRESSLY PROVIDED HEREIN. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS DO NOT APPLY TO YOU.

Effective as of March 2014.